| ID number | #4 |
| --- | --- |
| Name | When trying to log in with valid credentials user was locked up with error message. |
| Reporter | Schida Florin |
| Submit Date | 3/07/2023 |
| Summary | When a user tries to login with valid credentials user gets locked up with next error message: Epic sadface: Sorry, this user has been locked out. |
| URL | https://www.saucedemo.com/inventory.html |
| Screenshot |  |
| Platform | www.saucedemo.com |
| Operating System | Windows 11 |
| Browser | Google Chrome |
| Severity | S1 |
| Assigned to | / |
| Priority | P1 |

**Steps to reproduce**

1.Access page.  
2.Fill [Username] and [Password] fields with valid credentials.  
3.Click [Login] button.

**Expected result**

User will be redirected to [Product list] interface.

**Actual result**

User is locked up.